

Deslaurier Custom Cabinets Inc.
405 Hall Ave E
Renfrew Ontario
K7V 2S6

March 1, 2000

The Delfi Group
11 McKay Street,
Petawawa, Ont.,
K8H 3G7

Attention: Dave Fisher

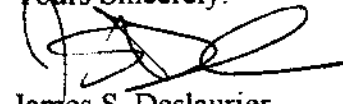
Dear Dave;

I would like to express my sincere appreciation for a job well done by the Delfi Group and your associate Jim Slavin. I have just completed the Result Centred Leadership training with Jim and have thoroughly enjoyed the experience. This program is exceptionally well arranged and the skills learned during each session are easily put into practice immediately.

I have been operating my own business for over twenty years and find the knowledge gained though RCL has made a big difference in my personal productivity at work and at home. I find myself setting clear achievable goals and planning out my daily activities and sticking to the plan. The benefits from these two areas alone have helped to give me a feeling of confidence and accomplishment each day.

I would highly recommend this program to anyone looking for ways to improve personal productivity, communication, and leadership skills. Our company has worked with the Delfi Group on several occasions. Please do not hesitate to use my name as a personal reference for this product and other training offered by the Delfi Group.

Yours Sincerely:



James S. Deslaurier
Executive Vice President